



ANROS Group Privacy Policy

Effective Date: August 15, 2018

Last Updated: June 29, 2025

1. Who We Are

We are ANROS Group Pty Ltd ("we", "our", or "us"), the provider of the web application 'Advanced Cleaning' located at <https://aclogin.com>. We are committed to protecting your privacy and handling your personal data transparently and securely.

2. What Personal Data We Collect

We only collect the following personal information:

- Name
- Email address

We do not collect sensitive data such as health, financial, biometric, or government identifier information unless required by law.

3. How We Collect Personal Information

We collect personal information when you create an account, communicate with us, or interact with the application. Some information is generated automatically for authentication, security, and operational purposes.

4. Purpose and Legal Basis for Processing

We process your data to provide and manage your account, deliver application functionality, communicate updates, and maintain platform security. Legal bases include contractual necessity, legitimate interest, and operational necessity under the Australian Privacy Act.

5. Data Storage and Security

Your data is stored securely in a Tier IV certified Australian data centre. We maintain ISO/IEC 27001:2013-aligned security controls including encryption, access restriction, and incident response processes.

6. Your Rights Under GDPR

If located in the EEA, you have the right to access, rectify, erase, restrict, or object to processing. Contact privacy@aclogin.com to exercise your rights.

7. Your Rights Under the Australian Privacy Act

You may request access to or correction of your personal information. We will respond within a reasonable period, typically within 30 days.

8. Data Retention

We retain personal information only as long as required to provide services or comply with law. If you delete your account, data is permanently removed within 30 days.

9. Disclosure of Personal Information

We may disclose limited personal information to trusted service providers such as hosting, email, or security vendors. No data is sold, traded, or shared with advertisers or data brokers.

10. International Data Transfers

Data is stored in Australia. If transfer is required for technical reasons, safeguards such as standard contractual clauses or equivalent protections apply.

11. Cookies, Local Storage & Analytics

ACLogin uses only essential cookies and functional browser storage. We do not use third-party analytics, advertising cookies, or tracking technologies.

11.1 Essential Session Cookie

A single PHP session cookie is used for secure login and expires when your browser closes.

11.2 LocalStorage and SessionStorage

Used only to retain interface preferences and functional application state. Contains no personal data and is not used for tracking or analytics.

11.3 Cookie Consent

Explicit consent is not required because only essential storage is used.

12. How to Make a Privacy Complaint

If you believe your privacy has been breached, contact privacy@aclogin.com. We will acknowledge your complaint within 5 business days and provide a written outcome. You may escalate unresolved concerns to the Office of the Australian Information Commissioner (OAIC).

13. Changes to This Policy

Updates will be posted at <https://aclogin.com/privacy> and communicated when appropriate.

14. Contact Us

Data Protection Officer

ANROS Group Pty Ltd

privacy@aclogin.com